



# Who will it affect

## Will the MSC be chargeable to non-domestic switches?

No, the MSC is applicable only to suppliers to domestic premises.

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## How will RECCo ensure that non-domestic suppliers are not charged?

We are reliant upon existing industry data, but at a MPxN and market participant level. For instance, Xoserve will only provide details of switches for which the Market Sector Code is set to domestic. In electricity for the purposes of this data, a domestic MPAN is defined as:

**Pre-CSS go live** - the losing supplier defines the profile class 1 or 2 and Measurement Class A or the losing supplier defines the Measurement Class as F.

**Post CSS go live** - the gaining supplier will provide the 'Domestic Premises Indicator' as part of their registration activity. Further, we will not issue an invoice for any MPRN/MPAN that may appear to be a domestic site but switching to or from a non-domestic only supplier.

# Costs & Charging

## Will the cost of the MSC be factored into the tariff cap?

Not directly. The aim of the charge is to compensate for energy that the incumbent supplier has already purchased for each site, and those costs are already allowed for in the cap.

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## How often will the level of the MSC charge change?

We expect Ofgem to publish a revised MSC value on a weekly basis, and for those values to take effect 2 working days later, as set out in the Ofgem Guidance.

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## How much supporting detail will be shown on the invoices to suppliers?

RECCo will issue invoices to each supplier with an aggregated view of the switching to or from each of the MPIDs registered to them in each MSC charge period.

# Invoicing



## How often will the MSC be invoiced?

RECCo will issue the MSC invoices every 28 days. The invoice schedule can be found on the RECCo Website, under Our Programmes. Scroll down to the section titled Market Stabilisation Charge (MSC) and look for Invoice Schedule. Here you will find details of past, current and future Schedules for Invoice Periods.

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## When will I receive the first MSC invoice?

The MSC was first triggered in Period 8 which ran from 26/10/22 through to 22/11/22 and the invoice covering this period was issued 13/12/22.

# Payment



## What are the MSC payment terms?

MSC invoices will be payable within 10 working days.

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## Why are the payment terms shorter than normal RECCo invoices?

A key aspect of Ofgem's policy is that it wanted monies payable to or from the scheme to be allocated quickly to improve supplier cash flows.

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## What happens if I don't pay within 10 working days?

Any suppliers who have not paid their invoices by the due date will be sent a notice of late payment, which will also be copied to the Performance Assurance Board and to Ofgem. If payments remain outstanding after a further 20 working days, The PAB will notify the CSS to cease supply point registrations of that supplier.

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## How do I check or update my MSC payment details?

If you would like to check what details are held for your MSC payments, or if you need to make a change to those details please contact [finance@retailenergycode.co.uk](mailto:finance@retailenergycode.co.uk).



# Disputes

## What happens if I want to dispute the invoice?

The MSC will operate on a 'pay now, dispute later' basis. If a supplier considers that there is a manifest error with the Invoice or Credit Advice Notice, they should raise the matter immediately with RECCo which will consider the query. If the query cannot be resolved it may be referred to the PAB for dispute resolution. The PAB will not consider any dispute in relation to any invoice which has not been queried and/or for which payment remains outstanding.

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## If I am owed money by the scheme when will I be paid?

RECCo aims to provide monies owed to suppliers within 20 working days of the end of each charge period.

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## What are the charge periods?

The MSC Invoice Schedule found under Our Programmes on the RECCo website includes the following:

- Invoice Period
- Invoice Produced
- Effective from date
- Payment Due to RECCo
- Effective to date
- Payment Due to Suppliers