

Consumer Journey Forum (CJF19) - Wednesday 20 October 2021 @ 2.30pm

Agenda

Item	Topic
1	<i>Introduction & meeting aims</i>
2	<i>Review of Actions Log</i>
3	<i>Topic for discussion: Warm Homes Discount</i>
4	<i>Topic for discussion: Billing Windows</i>
5	<i>Topic for discussion: Debt Assignment Protocol</i>
6	<i>PCW/Supplier Forum update</i>
7	<i>Risk Register</i>
8	<i>Diary Planning</i>
9	<i>AOB</i>