

Consumer Journey Forum (CJF18) - Wednesday 22 September 2021 @ 2.30pm

Agenda

Item	Topic
1	<i>Introduction & meeting aims</i>
2	<i>Review of Actions Log</i>
3	<i>Topic for discussion: Smart Metering</i>
4	<i>Topic for discussion: Transition / Cutover</i>
5	<i>Topic for discussion: Communication</i>
6	<i>Topic for discussion: Vulnerability / PSR</i>
7	<i>PCW/Supplier Forum update</i>
8	<i>Risk Register</i>
9	<i>Diary Planning</i>
10	<i>AOB</i>