

# PCW/Supplier Forum – Consumer Communication & Engagement Working Group – meeting 5

## Agenda - Thursday 2 September 2021 @ 2pm

Item	Topic
1	<i>Introduction &amp; meeting aims</i>
2	<i>Progress against Terms of Reference &amp; recap of Working Group discussion</i>
3	<i>Final Review &amp; sign-off of Consumer Messaging Principles &amp; Consumer Journey Perspective</i>
4	<i>Final Review of Working Group 'Questions'</i>
5	<i>Review of Actions Log</i>
6	<i>Updates/additions to the Forum Risk Register</i>
7	<i>AOB</i>