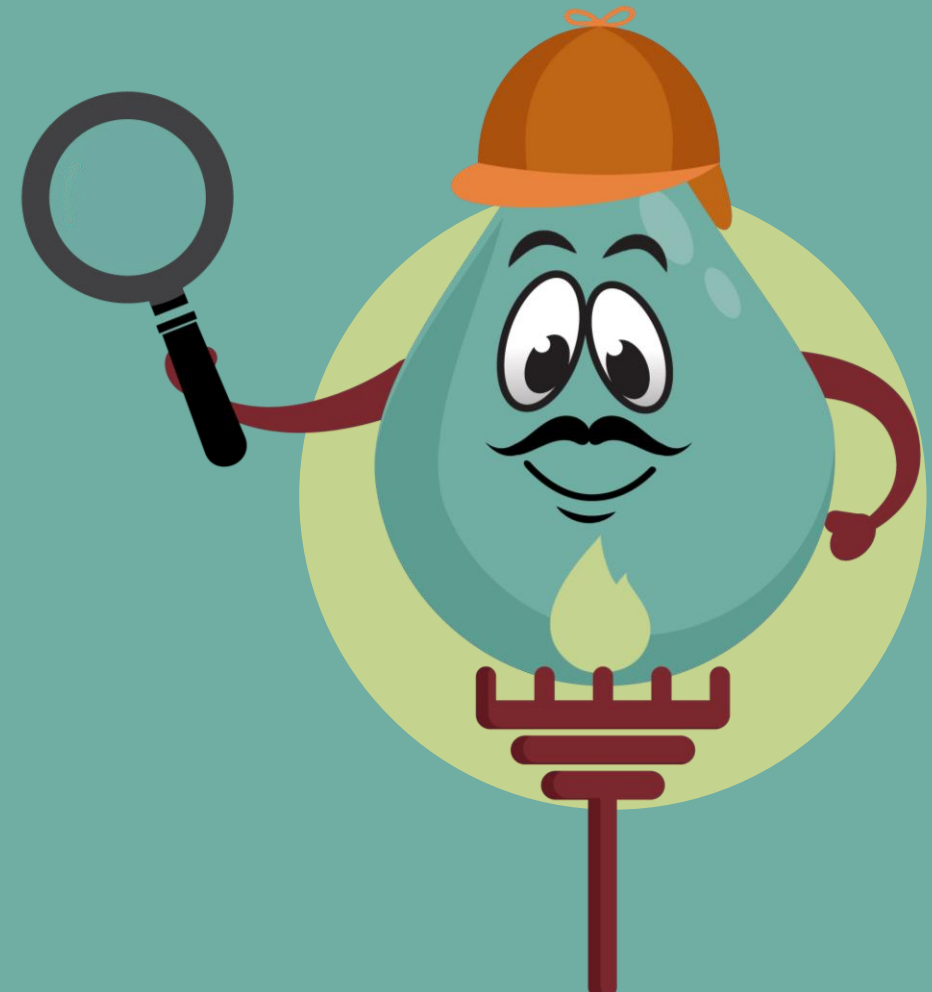


# AGENDA

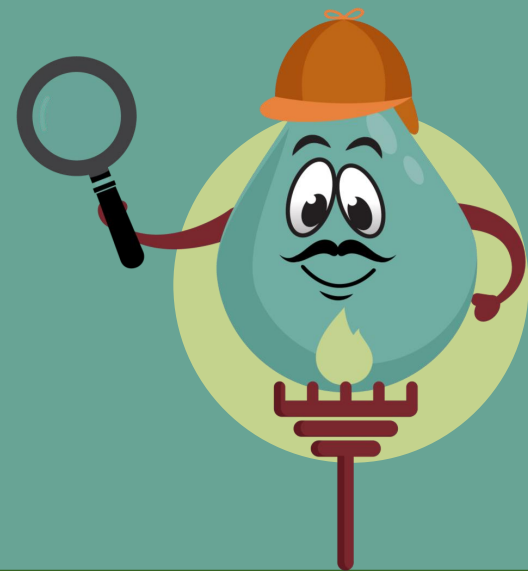
1. Launch of RECflix Model Office
2. Welcome & Introduction
3. Overview of RECCo & REC
4. Role of the Code Managers
5. Introduction to EMAR
6. Your Role – How you are making an impact?
7. What's Next?



# Event Welcome and Introduction

David Butcher

RTS Run Director



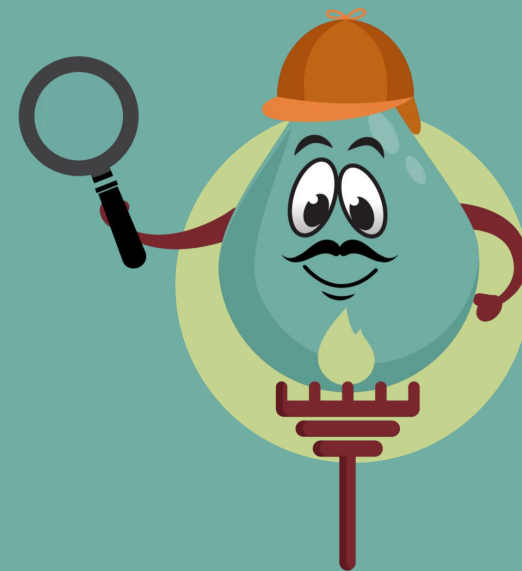
# EVENT WELCOME & INTRODUCTION TO MODEL OFFICE

- The Model Office is a **collaborative environment** to bring together the industry and process/system SMEs to understand the digitalisation of REC

## *And what's in it for you?*

When you and your colleagues attend the presentations, you will:

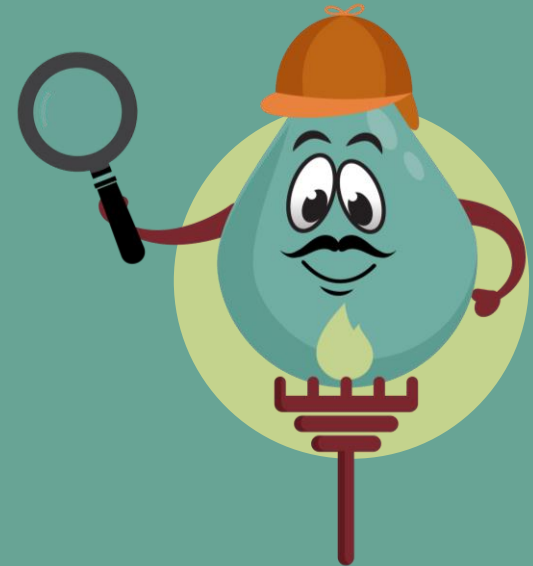
- Become more familiar with the new REC and associated processes
- Obtain more knowledge and insight into the REC Digitalisation Journey
- Be able to ask questions about the changes in a safe and secure environment
- And continue your journey through the implementation of digitalised REC!!!



# Overview of RECCo & REC

Elizabeth Lawlor

RECCo Operations & Transformation Director



*RECCo's mission is to facilitate the efficient and effective running of the retail energy market, including its systems and processes, promoting innovation, competition and positive customer outcomes.*

**Driving simplicity, better service and innovation**

**Collaboration**

Ensure seamless and complementary provision of services, seeking opportunities to provide added value through effective partnerships with external organisations

**Consumer Focus**

Everything we do will be working towards the ultimate aim of delivering consumer benefit

**Digitalisation**

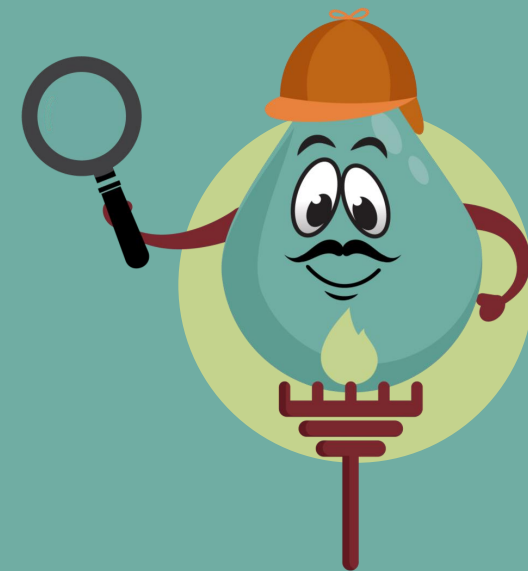
Develop services and/or address emerging issues on the basis that solutions will be digital wherever and to the fullest extent possible

**Efficiency**

Ensure that REC services and wider retail energy arrangements are high quality and offer value for money

**Innovation**

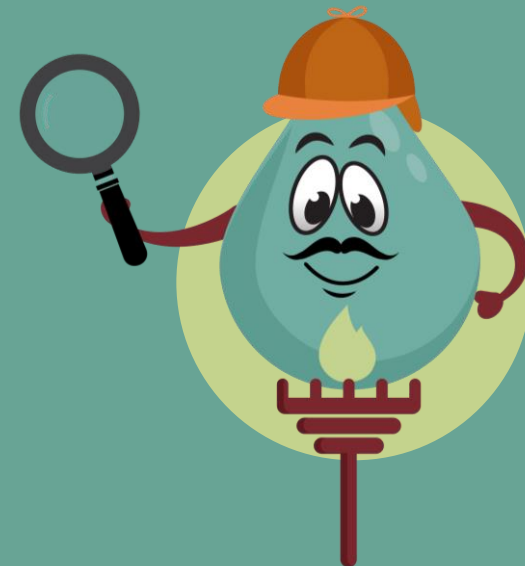
Proactively seek and/or facilitate both incremental and transformational innovations in the way we deliver services and/or discharge the REC requirements



# Role of the Code Managers

Anindita Basumatary

RTS Industry Change Lead



# CODE MANAGER SERVICES “INTELLIGENT CUSTOMER SERVICE” DELIVERY

- The REC Code Manager is here to deliver effective management of the Retail Energy Code for the benefit of Industry and consumers, ensuring that the objectives of the REC are met.
- Under the REC model Code, the Code Manager role is delivered in three parts by three providers acting as ‘One Code Manager’:

## REC Performance Assurance

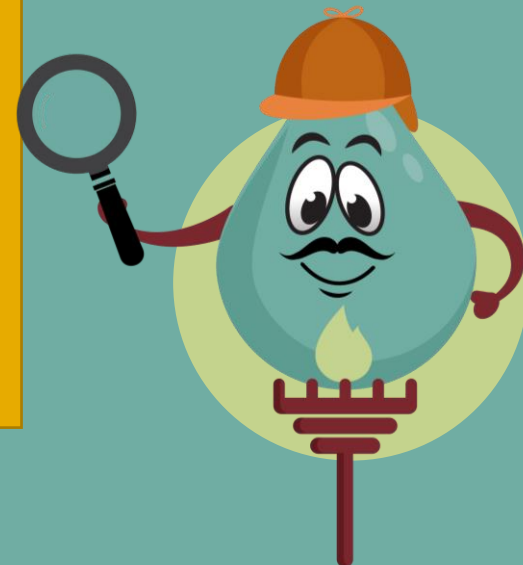
- Design, implement, and manage the Performance Assurance Framework
- Operation of Performance Assurance Board (PAB)
- Entry Assessment and Qualification
- Assure REC Parties, REC Processes and Service Providers

## REC Professional Services

- Provision of REC Portal and Service Desk – primary point of contact
- Stakeholder Engagement and Operational Account management
- Change Management
- Operational process delivery
- Education and Training

## REC Technical Services

- REC Digitalisation Strategy
- Maintain integrity of REC technical documents and products
- Technical assurance – impact assessments and implementation
- Data Management – EMAR and technical interfaces

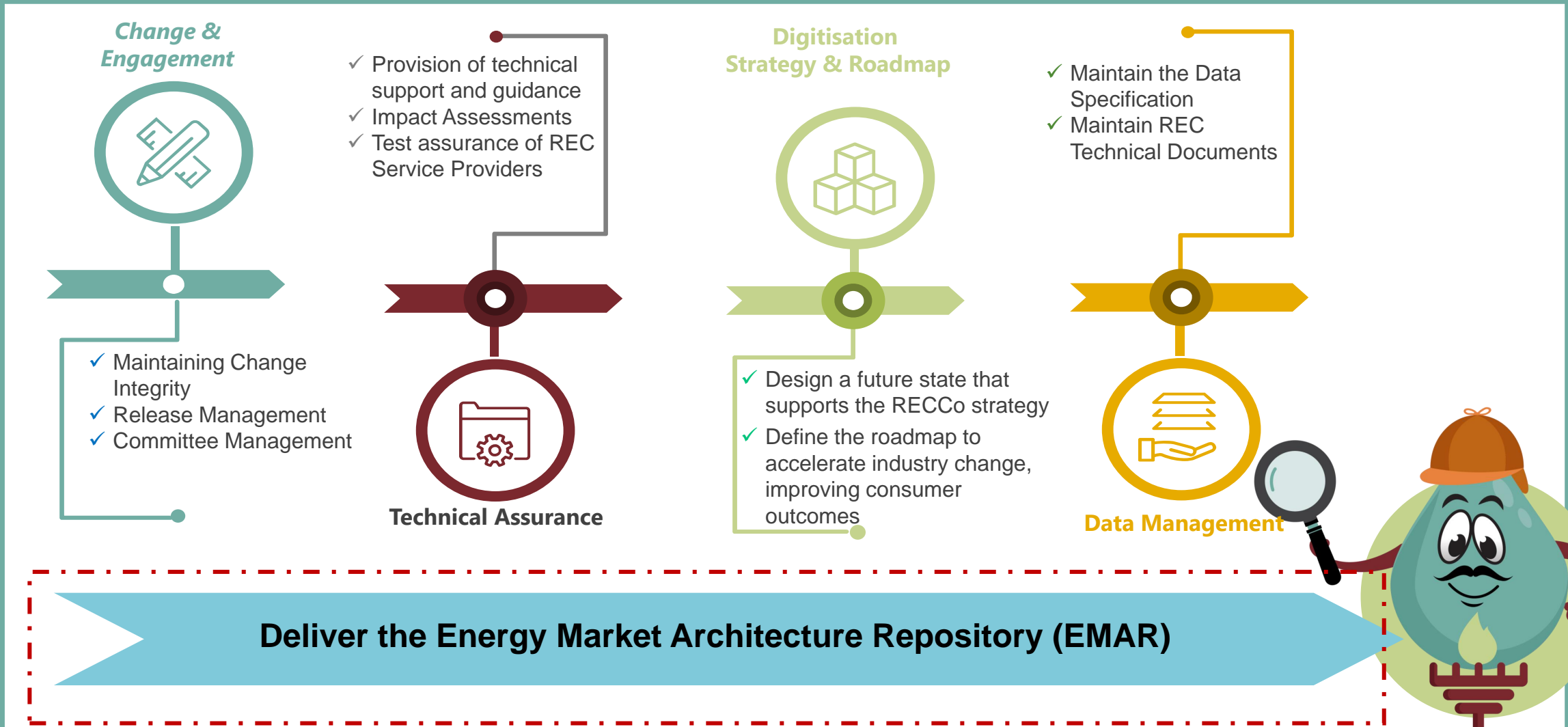


***‘One Code Manager’ Service Delivery Model***



# REC TECHNICAL MANAGER SERVICES

The diagram below provides an overview of our Service areas.

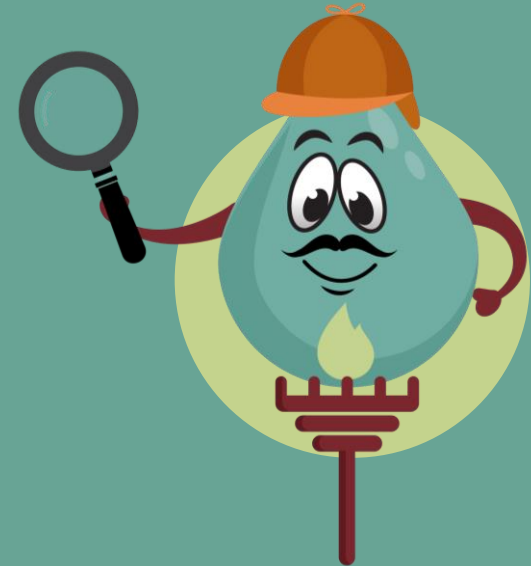


# RETAIL ENERGY CODE

## RTS (REC Technical Services)

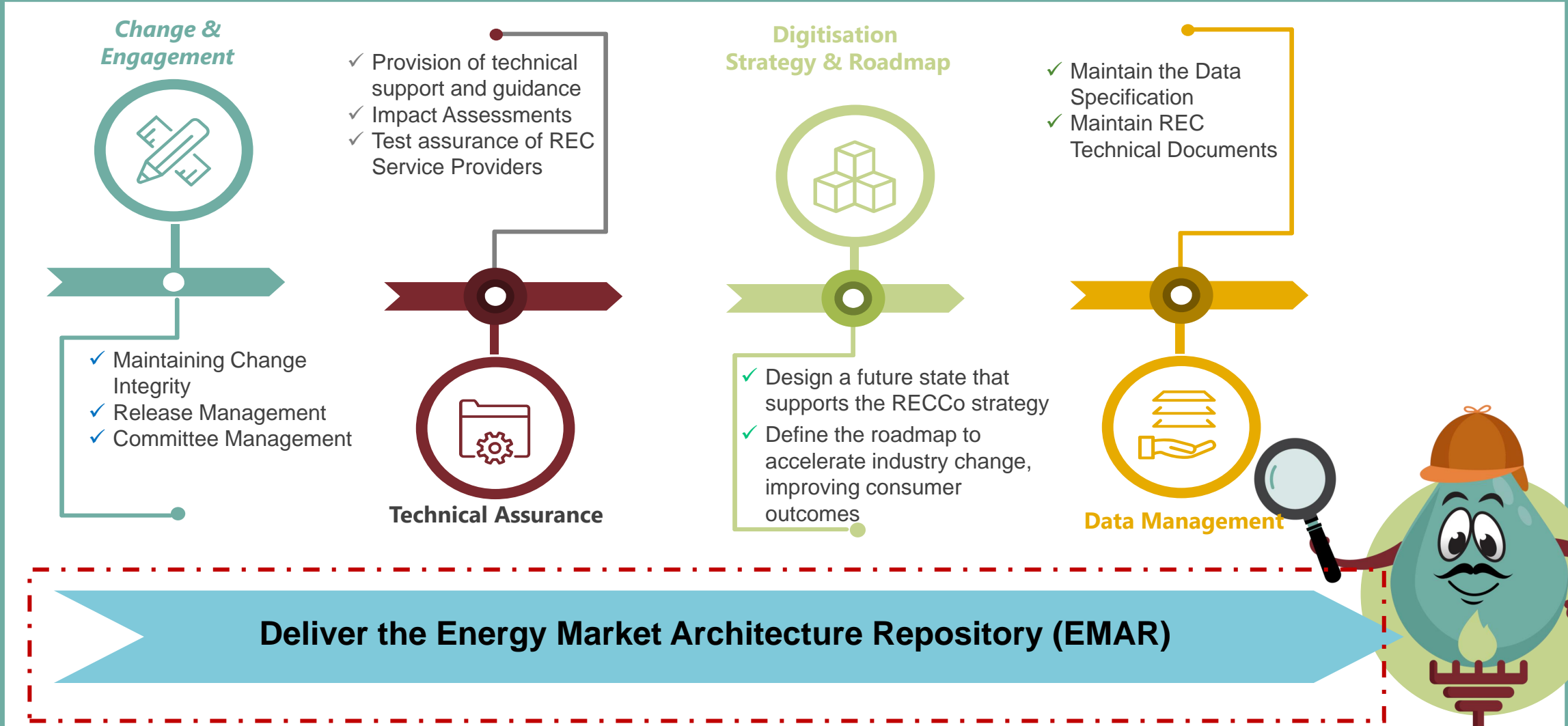
Rosalind Timperley

RTS Code SME



# REC TECHNICAL MANAGER SERVICES

The diagram below provides an overview of our Service areas.



# INTRODUCING EMAR

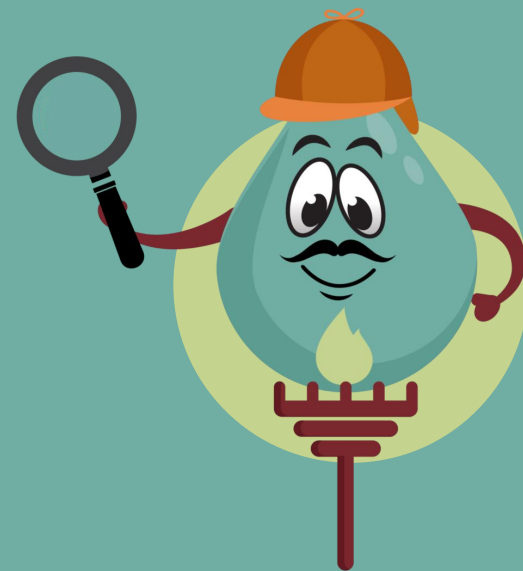
We are now going to focus on the Energy Market Architecture Repository (EMAR), looking at four questions:

**Question 1: What is EMAR?**

**Question 2: As an industry party, what will I use EMAR for?**

**Question 3: How will I know how to use it?**

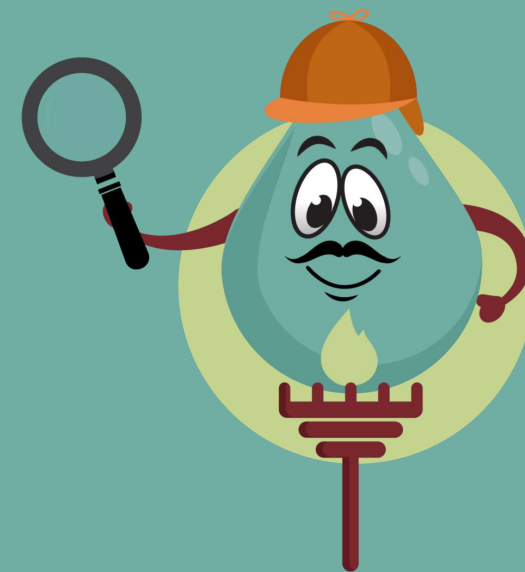
**Question 4: What does it look like?**



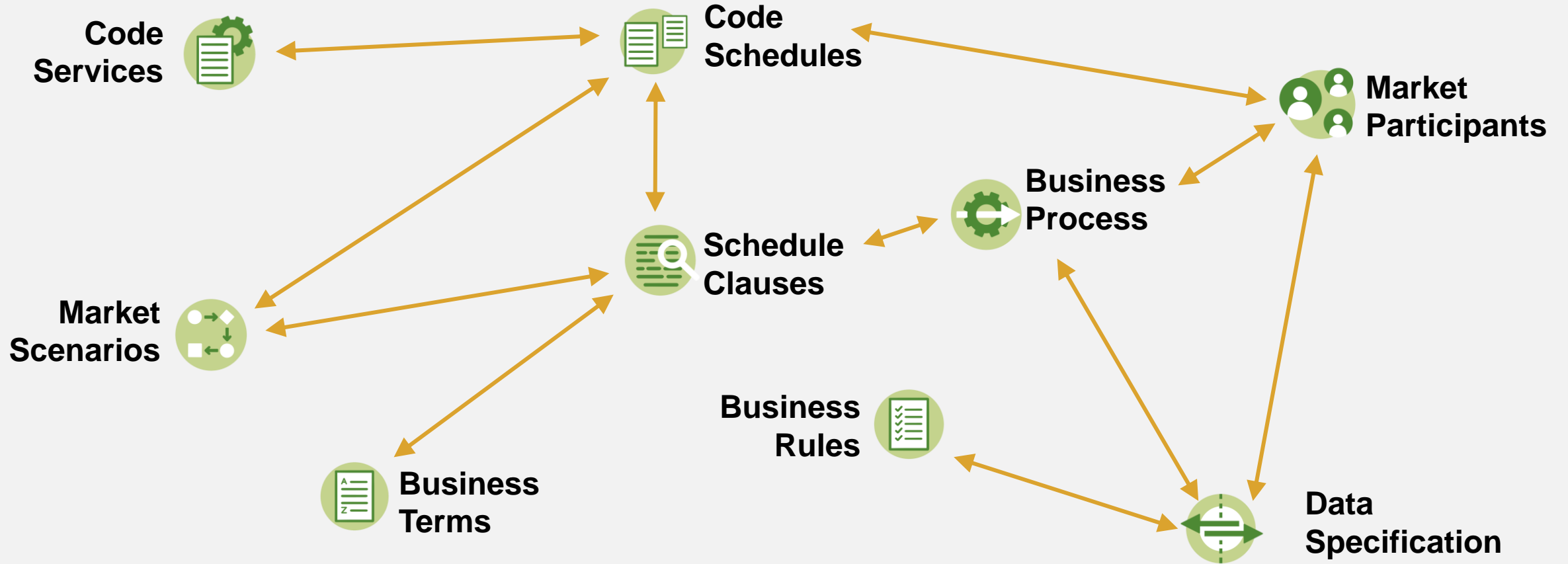
## WHAT IS EMAR?

The Energy Market Architecture Repository (EMAR) holds the Retail Energy Code (REC) in a digital format.

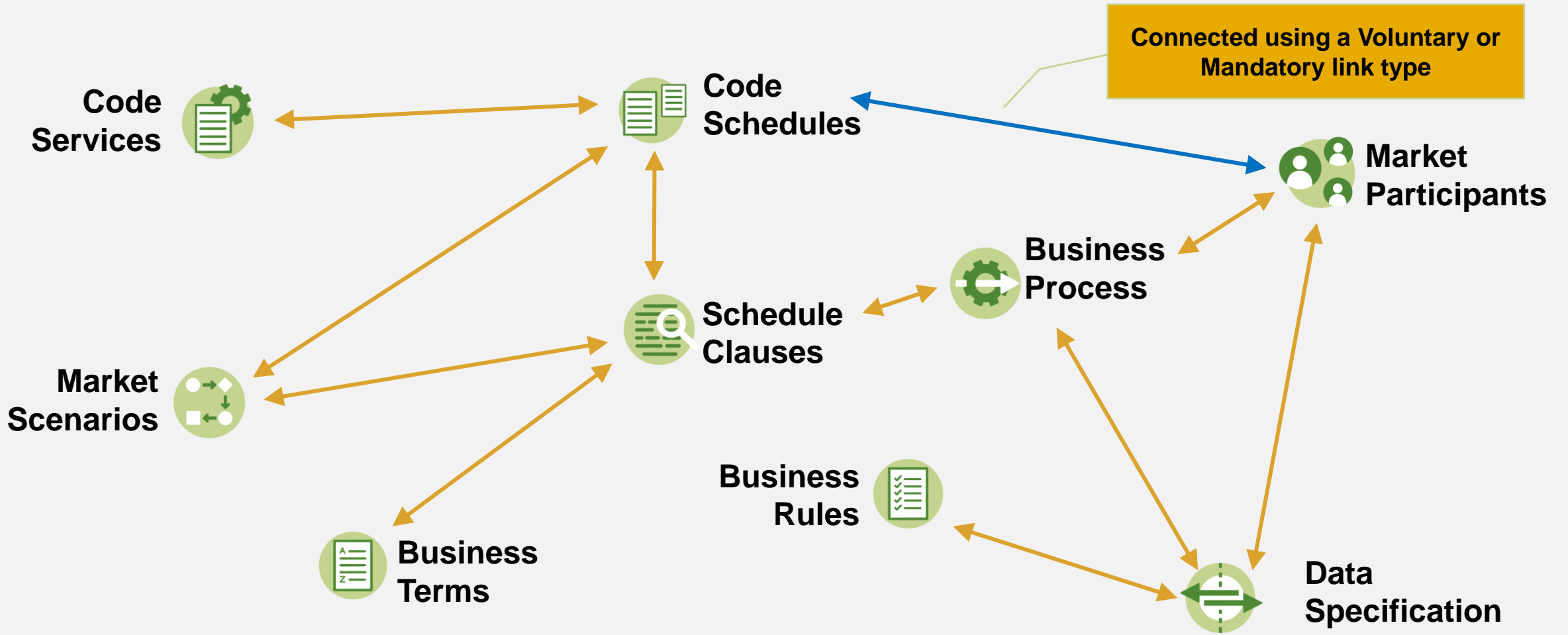
The REC has been broken down into nine “Artifacts” and then these have been linked together in a way that enables the system to recognise how these elements of the Code fit together in a way that can drive functionality.



# WHAT IS EMAR: THE ARTIFACTS



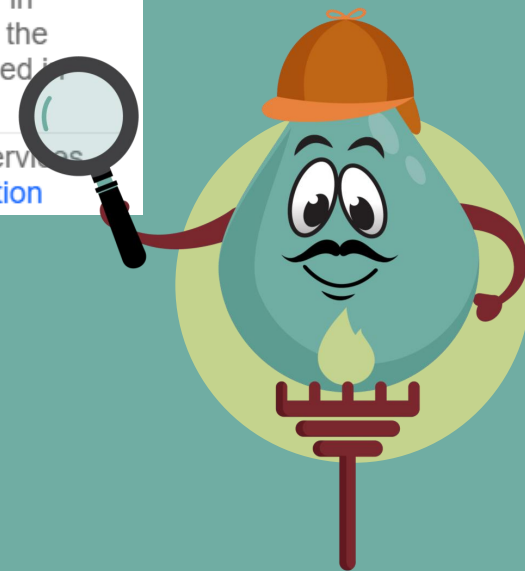
# WHAT IS EMAR: LINKAGES



# AS AN INDUSTRY PARTY, WHAT WILL I USE THE EMAR FOR?

The EMAR will hold the live version of the REC and all past and future versions from V2.0 onwards. At its simplest level of use, you can use it to view the REC Schedules. PDF versions will be available, should you prefer.

14363	<b>1 Definitions and Interpretation</b>
14364	<b>1.1</b> The defined terms and other rules of interpretation used in this <a href="#">Code</a> are set out in the Interpretation Schedule.
14365	<b>2 Categories of Parties</b>
14366	<b>2.1</b> The following categories of person are eligible to become a <a href="#">Party</a> : (a) the <a href="#">DCC</a> ; (b) <a href="#">RECCo</a> (c) <a href="#">Energy Suppliers</a> ; (d) <a href="#">Gas Transporters</a> ; (e) <a href="#">Distribution Network Operators</a> ; and (f) <a href="#">Metering Equipment Managers</a> .
14367	<b>2.2</b> The <a href="#">DCC</a> is primarily a <a href="#">Party</a> for the purpose of providing the <a href="#">Centralised Registration Service</a> in accordance with Condition 15 (Incorporation, delivery and provision of the <a href="#">Centralised Registration Service</a> ) of the <a href="#">DCC Licence</a> , in which context the <a href="#">DCC</a> is referred to as the <a href="#">CRS Provider</a> . The <a href="#">CRS Provider</a> encompasses the following roles: the <a href="#">CSS Provider</a> , the <a href="#">CSS Systems Integrator</a> , the <a href="#">SI Provider</a> and the <a href="#">Switching Operator</a> (as such roles are defined in the Interpretation Schedule).
14368	<b>2.3</b> The <a href="#">Switching Data Service Providers</a> other than the <a href="#">DCC</a> (in its role as <a href="#">CSS Provider</a> , and also in respect of services under the <a href="#">Smart Energy Code</a> ) cannot become a <a href="#">Party</a> , but <a href="#">Electricity Suppliers</a> , <a href="#">Gas Transporters</a> and <a href="#">Distribution</a>



Note, the EMAR includes the REC Data Specification and Meter Product tables.



# AS AN INDUSTRY PARTY, WHAT WILL I USE THE EMAR FOR?

Other available functionality includes:

- ✓ Comparing “streams” (e.g. v2.0 vs v3.0 Pre-release)
- ✓ Viewing Change Proposals and comparing them to other “streams” in EMAR
- ✓ Viewing the process tables in the REC in diagrammatic form (Market Scenarios)
- ✓ Creating your own personalised dashboard
- ✓ Running pre-defined reports (e.g. mandatory vs voluntary schedules by market participant)

*This is just the beginning of the EMAR journey. In the 23 September Model Office Session we will be discussing how the EMAR might evolve over time!*



# HOW WILL I KNOW HOW TO USE IT?

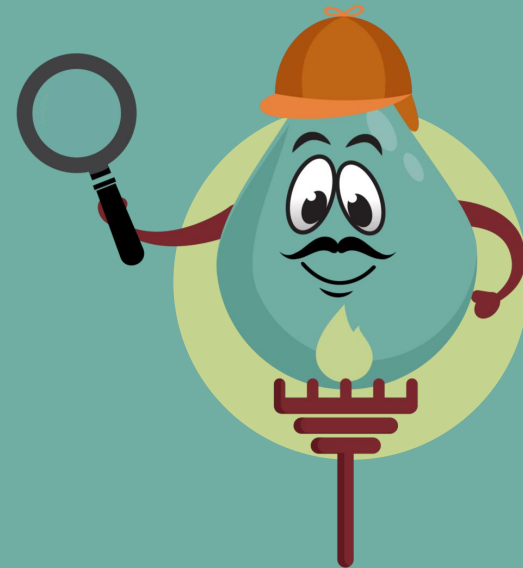
You can access the EMAR via the REC Portal.

A dashboard will give you easy access to the most common uses of the system, including:

- Viewing the live version of the REC
- Viewing the data specification and meter product tables
- Viewing the market scenarios
- Running a selection of reports

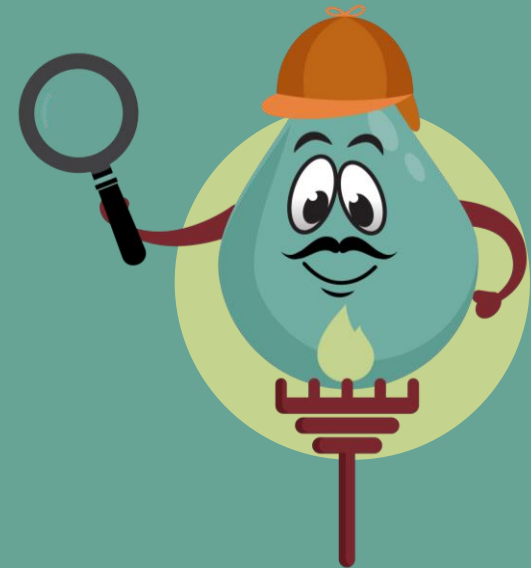
*Note: We will also be publishing EMAR user guide w/c 23<sup>rd</sup> Aug*

***And we are here to help. If you need support or you feel the system and/or guidance could be improved in some way, please let us know.***



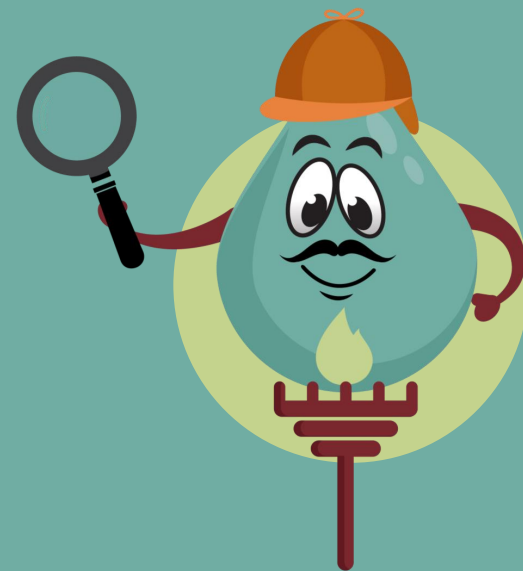
# RETAIL ENERGY CODE

Q&A



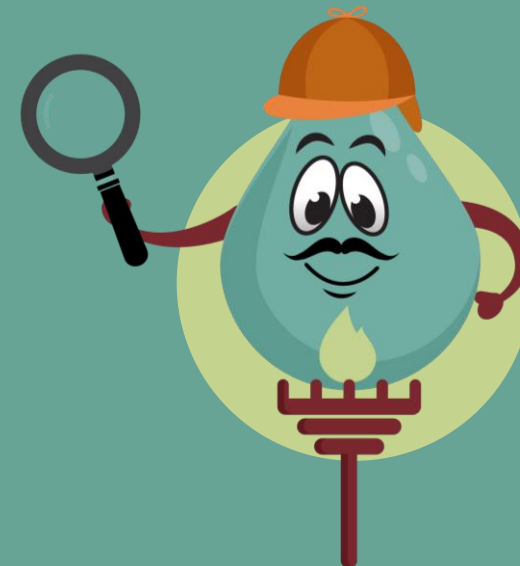
# WHAT DOES THE EMAR LOOK LIKE?

Let's  
View The  
EMAR



# RETAIL ENERGY CODE

Q&A

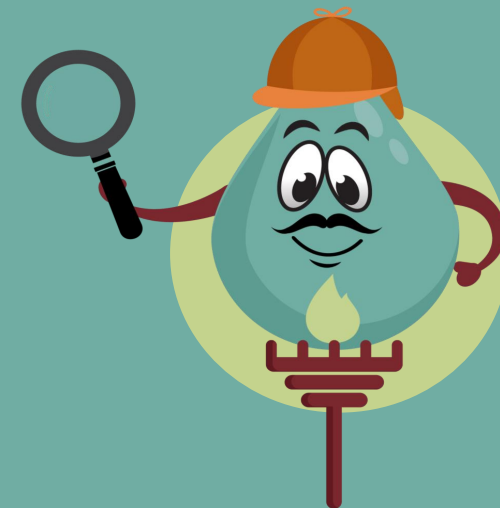


# YOUR ROLE- HOW YOU ARE MAKING AN IMPACT?

- By attending the sessions, help us to support you to become EMAR Industry Champion!
- Collect badges as you attend sessions!
  - Collect “Friendly User” badge , when you attend 1 session
  - Add “Super User” badge to your collection , when you attend 2 sessions
  - Add “User Champion” badge to your collection , when you attend 3 sessions
  - Add “Business Champion” badge to your collection , when you attend 4 sessions
  - Add “Industry Champion” badge to your collection , when you attend 5 sessions
- 5 trees will be planted for each Model Office session. Help support the Environment by creating a forest in Madagascar!



<https://ecologi.com/capgemini/capgemini943?treeId=61126e6ad372d223665a136e>

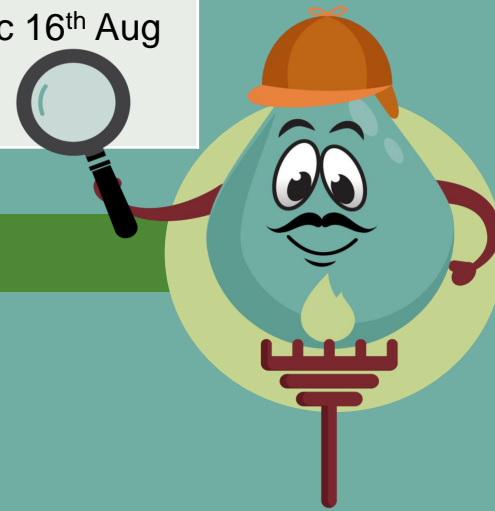


# WHAT'S NEXT?

How the EMAR discovery journey looks like.....

Model Office	Date	What To Expect	Invitation Detail
Session 2	19 <sup>th</sup> Aug	We will be talking to you in more detail about how you can view the Retail Energy Code within EMAR using the dashboard	To be issued 13 <sup>th</sup> August
Session 3	25 <sup>th</sup> Aug	We will be discussing how Change Proposals are managed within EMAR and looking at the reporting functionality that EMAR has	To be issued w/c 16 <sup>th</sup> Aug
Session 4	26 <sup>th</sup> Aug	We will be talking about the EMAR data catalogue.	To be issued w/c 16 <sup>th</sup> Aug
Session 5	23 <sup>rd</sup> Sep	In the final Episode, we will be talking about how EMAR might evolve over time and the role of the Codes Roadmap in delivering change to the REC	To be issued w/c 16 <sup>th</sup> Aug

*We look forward to welcoming you onboard in our discovery journey*



## SPECIAL THANKS TO:

ELIZABETH LAWLOR

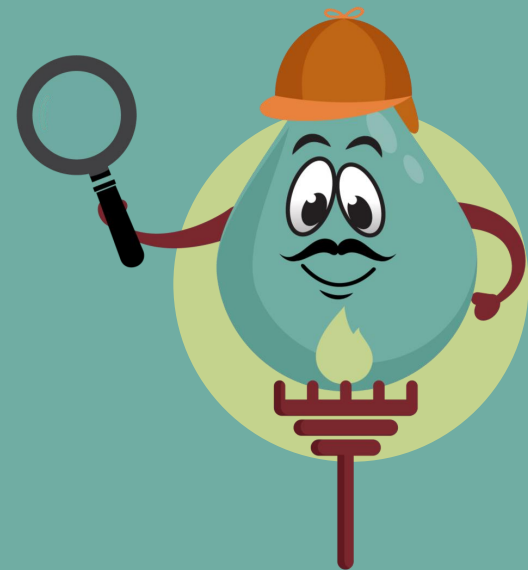
DAVID BUTCHER

ANINDITA BASUMATARY

DAVE DARRACOTT

SARAH MOWER

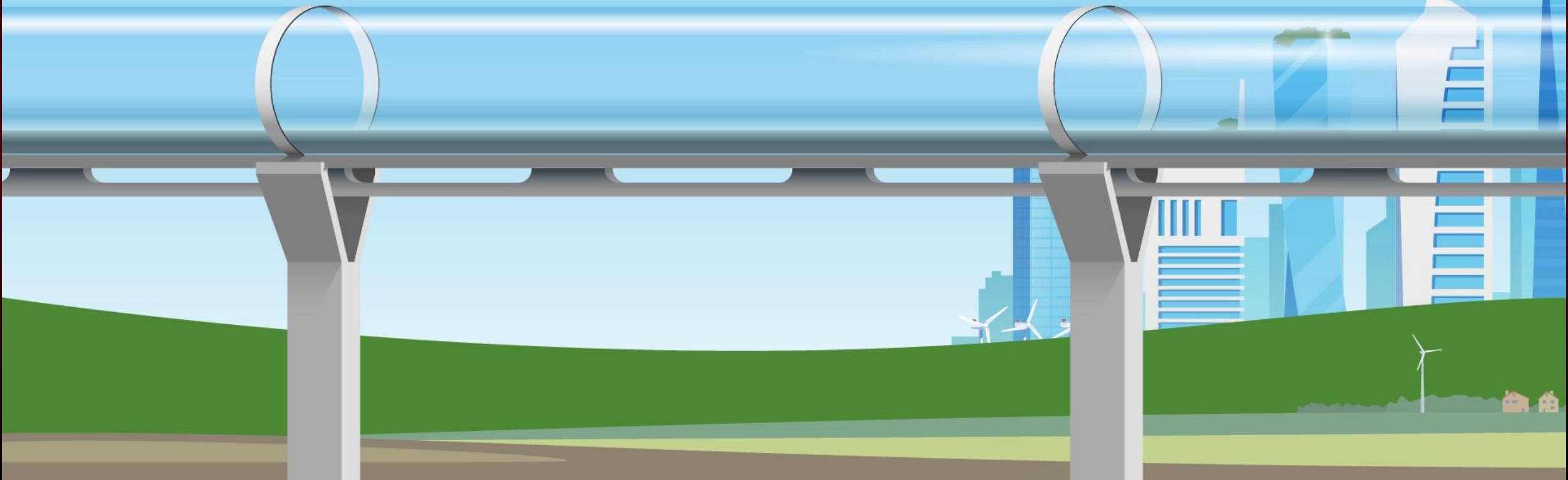
ROSALIND TIMPERLEY







## NEXT MODEL OFFICE SESSION



THANK YOU FOR JOINING US  
SEE YOU NEXT TIME, ON 19<sup>TH</sup>  
AUGUST!